



User reference guide

V1.0

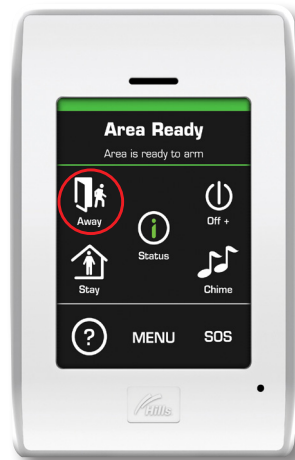
## Overview.

The Hills Reliance TouchNav is an intuitive graphical touch screen interface for users of the Hills Reliance security system. Offering simple fingertip control, via its clear 3.5" touch screen with easy to understand graphic icons.



## Away Arming the security system.

Whilst the status bar is displaying the message "Area Ready" tap the "Away Icon", this will arm the security system fully. The system will not arm if the status bar is displaying "Not Ready", all sensors must be closed.



## Stay Arming the security system.

Whilst the status bar is displaying the message "Area Ready" tap the "Stay Icon", this will partially arm the security system. Predetermined sensors will be isolated, and all remaining sensors will be active.



## Disarming the security system.

To disarm the security system, tap the "Off Icon", a pin pad will display, enter a valid pin code.



## Chime mode.

Chime allows sensors to sound a "beep" at the TouchNav whenever they are tripped. Chime is only available whilst the security system is in the disarmed state.

Tap the "Chime Icon" to toggle chime mode on/off.

\*\*This feature needs to be enabled by your security provider\*\*



## SOS (Emergency keys)

Only press these keys in a situation that requires a response by emergency personnel. Your system may not be programmed for these activation keys, so check with your security provider. If your system is programmed for these functions, the following reports can be sent.

\*\*This feature needs to be enabled by your security provider\*\*



**Fire Key** – When touched for two seconds, this key will sound the audible fire alarm, with a steady alarm sound. If your system is connected to a monitoring centre, a fire report could be sent.



**Medical Key** – When touched for two seconds, this key will sound the TouchNav sounder. If your system is connected to a monitoring centre, a medical report could be sent.



**Police (Panic) Key** – When touched for two seconds, this key will sound the audible panic alarm, with a yelping alarm sound. If your system is connected to a monitoring centre, a panic report could be sent.

Some Panic alarms are programmed to be silent at the protected site while reporting an alarm to the monitoring centre, check with your security provider on how your system has been configured.

To acknowledge / cancel an alarm, tap the Off Icon and enter a user pin code.

Main Menu

Tap Menu to access additional feature's for controlling / customising the Hills Reliance security system.

**\*\*This feature needs to be enabled by your security provider\*\***



Settings Menu

Tap **Menu** > **Settings** to access the following features located within the settings menu.

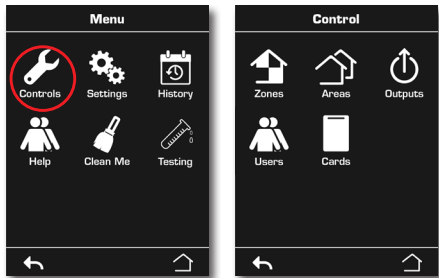
- Set system time and date
- Adjust system entry and exit times
- SMS and alarm phone numbers. (Additional equipment required for SMS)
- Text input for zones, areas, users, outputs and messages
- Speaker volume
- Adjust display touch and brightness



Controls Menu

Tap **Menu** > **Controls** to access the following features located within the control menu.

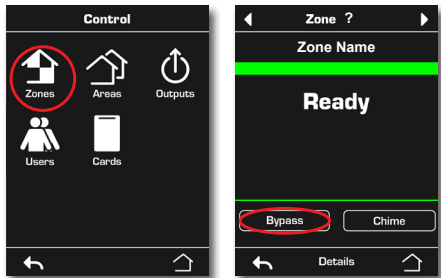
- Zone / sensor control. Bypass, add to chime group
- Arm / Disarm single or multiple areas within the security system
- Control up to 16 separate outputs
- Add, create or delete user pin codes
- Add, create or delete access cards



Zones (Bypassing)

Tap **Menu** > **Control** > **Zones Select** > **Zone** > **Bypass**

Selected zones (sensors) within the security system can be bypassed (isolated) manually. A bypassed zone is not capable of activating an alarm, as it is temporarily removed from your system. All bypassed zones are reset and cleared from memory when the security system is next armed / disarmed.



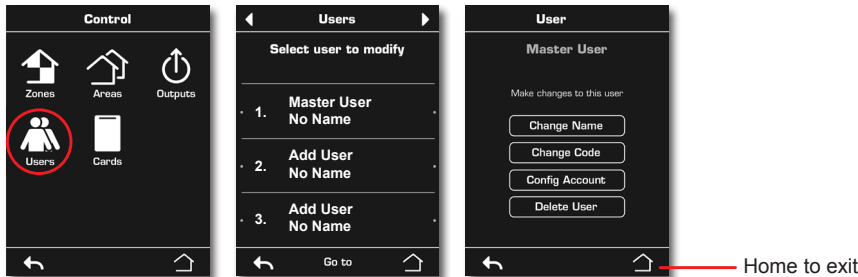
User Menu

Tap **Menu** > **Control** > **Users** > Select user to modify > follow prompts

A user is a person that has been allocated a PIN code to arm and disarm areas within the security system. A standard user has the ability to change their pin code, whilst a master user has the ability to create, delete and modify all

**\*\*This needs to be the same as what is programmed in your UltraSync App for it to work\*\***

- Change Name\*** – Type name of user **\*Case Sensitive in the UltraSync App\***
- Change Code** – Select new user pin code
- Configure Account** – User authority level and Area control (only if required)
- Delete User** – Remove user pin from system



User - Examples

Modify user pin code (EG: user 1)  
Menu > Control > Users > (Master pin code)  
Select user 1  
**Change Code** > Type new pin code > Enter  
Home to exit

Create new user ( EG: user 2)  
Menu > Control > Users > (Master pin code)  
Select user 2  
**Create Code** > Type new pin code > Enter  
**Change Name** > Type new user name > Enter  
Home to exit

Delete user (EG: user 2)  
Menu > Control > Users > (Master pin code)  
Select user 2  
**Delete User**  
Home to exit

Quick guide - Examples

- Show system status
- Display system history
- Display installer contact details
- Clean touch panel
- System testing
- Smoke detector reset
- Zone, area, user, output naming and message centre