

Sharing a Device with Hik-Connect

Share your system with another user — step-by-step



Before you start

The person you're sharing your system with **must already have a Hik-Connect account**, registered using their own email address or mobile number.

1 Open the Hik-Connect App

Login to your Hik-Connect account.

2 Find the device

Ensure your device(s) are shown in **Tiles**, not List. Change this with the top left corner icon.

3 Open device settings

Tap the **Menu (☰)** icon on the right.

4 Select Share Device

Tap **Share Device**.

5 Add or search for the new user

Enter either the recipient's:

- Registered Email Address, or
- Registered Mobile Number

(They must already have a Hik-Connect account.) Tap **Next**.

6 Select permissions

Tick the permissions you wish to allow, including all required cameras and/or devices. For full access we recommend enabling:

- Live View
- Playback
- Notifications (if required)

Tap **Save**.

7 Recipient accepts the share

The recipient will receive a notification in their Hik-Connect App. They simply need to:

- Open Hik-Connect
- Select **View Now & Accept**

The shared system will now appear in their Device List.

MANAGING SHARED USERS

At any time, you can:

- Add additional users
- Remove users
- Change user permissions
- Restrict access to selected cameras only

These options can all be found under: **Device Settings** → **Share Device**.

Note

Sharing a device **does not** give the other user ownership of the system. The original account remains the **Owner** and can add, remove, or modify shared users at any time.

Need a hand? If you get stuck at any step, give us a call on **1300 886 313** or email **admin@jbsecurity.net** and we'll walk you through it.